



Frequently Asked Questions

CRUISING

How long is the cruise?

Our wedding packages are five hours. However Starship Sydney can cruise for as long as you require. Additional time is calculated in hour increments and includes hire staffing and beverage costs.

Where Does The Starship Cruise?

Starship Sydney will cruise throughout most of the Harbour from Homebush Bay to Watsons Bay taking in all the Harbour highlights. We are happy to take another route suggested by our clients.

How stable is Starship Sydney?

Due to it's size and weight, Starship Sydney is very stable when cruising the Harbour. As with all vessels on the water it will move, but the motion is very soft and comfortable.

What about guest's that may get seasickness?

If you have guests that are prone to motion sickness then they will need to take some-thing for the journey. It is very rare for guests to suffer from seasickness as the Harbour water is very calm and Starship Sydney is very stable.

Where can our guests embark starship sydney?

Guests can board Starship Sydney from most wharf's in and around Sydney. The favored embarkation points are at King Street Wharf 4 in Darling Harbour, and Man-O-War Steps at the Opera House where plenty of parking is available for guests. All wharf bookings attract a \$90 booking fee per visit.

Is there parking at the wharf?

Plenty of parking can be found around the King Street Wharf area [Star City, Darling Harbour] whilst the Opera House has it's own car park, entrance via Macquarie Street. Remember to check the time your car park closes.

What time does Starship Sydney arrive at the wharf?

Starship Sydney will arrive at the wharf just before embarkation time.

Have your invitations request guest be at the wharf at least 20—30 minutes before your cruise begins.

How long does Starship Sydney stay at the wharf?

Starship Sydney is allowed a 15 minute window at most wharf's so please ensure that all your guests are on time. If you need extra time then we suggest boarding at King Street Wharf 4 as we can stay here as long as necessary.

WEDDINGS

Can I get married on board?

Yes. Starship Sydney's viewing deck is the ideal location for a ceremony. We suggest that if you wish to be married on board then you board at the Opera House as you will have the magnificent backdrop of the Harbour Bridge, Opera House and City for your ceremony. We also suggest you pick a time just before sunset for you ceremony.

Can I perform traditional ceremonies on board?

Yes. We can accommodate both religious & traditional requirements.

Will someone help me organize my wedding?

Yes. We have professional wedding coordinators to assist in planning your event. They will discuss and provide you with an on board itinerary, room layout and decorative ideas.

Who will put out my place cards and table gifts?

Your Starship Sydney wedding coordinator will organize this for you as well as get in touch with your suppliers [cake, flowers etc] to ensure deliveries know where to come on the day.

All we require from you is to provide a detailed guests list with seating arrangements and alphabetical list.

We will provide you with a template document to fill out.

Who will be on board on the day to organize my reception?

We have a great experienced team on board Starship Sydney who will ensure that your day runs smoothly. Your on board "Reception Manager" will be in charge and introduce him/herself to you, on or before the day and work with the MC to the planned itinerary.

Is there a separate menu & price for children & professionals such as djs, photographers etc?

Yes. Children under 10 usually require a simpler meal of chicken and chips which is provided at \$58.00 per child. Professional Meals are at \$68.00 each and teenagers are adult pricing less \$10.00.

Do you cater for special diets?

Yes we can accommodate the needs of your guests from vegetarian to vegans to allergies and religious requirements.

Can I bring my own music/band/entertainment on board?

Yes. Starship Sydney can accommodate most sized bands. If you need any suggestions regarding live music we can also assist.

Performers must be on time and load at our King Street Wharf 4 base.

Any entertainment booked through us—such as a DJ—will have their details passed on to you. You can then liaise directly with them prior to the day to organize your music selections and format.

If you wish to provide your own music CDs please ensure that they are not in an MP3 format. It is best check them on our system a couple of days before your event.

Can I bring my own decorations and audio visual on board?

Yes. We are happy for you to dress decorate & theme Starship Sydney as you please and bring your own audio visual equipment. If ladders and set up is required you must use a decorative company.

Are any decorative/ party etc items not permitted?

Items not permitted are confetti, live techno/stunt flames, indoor fireworks, flares, animals other than 'doves' for ceremonial purposes.

Do you have wheel chair access?

Yes you can board Starship Sydney in a wheelchair and we have a lift that is accessible upon request that allows you to access all levels of the vessel. Please speak with your Event Coordinator prior to your event date to have this organised.

What if it rains? Is windy?

Starship Sydney has full coverage on the main and lounge level so inclement weather will not disadvantage your event. Surround decks are also covered.

Who will look after my guests during the cruise?

We have a "Reception Manager" on board, who's primary responsibility is to ensure that the host and guests are happy, and being well looked after.

The wait staff ratio is approx 1:15 and both bars are operating during the evening.

The "Reception Manager" will work to your itinerary and accommodate any changes or special needs that you may have during the evening.

What embarkation time should I put on the invitation?

To avoid latecomers it is a good idea to allow for at least 20 minutes to 1/2 an hour on your invitation embarkation time. For example if your function begins at 6pm have a departure time of 5.45pm SHARP!

What if guests want/need to disembark for any reason during the function?

Water taxis have safe access to Starship Sydney and guests can disembark at any time during the cruise using this service.

There are a number of water taxi services on the Harbour and are on call. If you know in advance that you require a water taxi for a guests, please let us know as we will book in.

Water taxis can be paid for on the night by credit card, cash and cab charge.

Please see your cruise director/function host on the night if you need to book a taxi.





MENUS & BEVERAGES

Can I change the menu?

We are very flexible with our menus, so if you wish to make changes we are happy to assist. Changes to the menu may incur additional costs.

Is there a minimum number of guests?

Yes. The minimum number of adult guests for our wedding packages begins at 140.

This is the minimum charge. You can have numbers less than the 140 but must still pay for the minimum charge.

Can I bring my own caterers?

Outside caterers are welcome for events where specialty menus are required. However this is only offered at certain times of the year, with the caterer requiring a gold license.

Starship Sydney's in house chefs are excellent and have been providing excellent culinary delights to our corporate and social clients for many years.

External Caterers may affect quoted pricing.

What about my beverages?

Starship Sydney have a number of different beverage packages to choose from and we are able to provide most requested beers, wines, cocktails etc.

As we are a licensed venue, we do not offer BYO.

On some occasions we do allow the bridal couple to provide some scotch or a special beverage at a corkage charge per bottle.

Is the food prepared on board? Can I taste the food?

Yes. All menus are prepared and cooked on board in our commercial kitchen.

We organize a wedding taste test for the sit down menu.

These occur twice a year only.

We do not offer private tasting outside of these.

If you are unable to attend we recommend sending a family member in your place.

The taste test is complimentary for 2.

INSPECTING STARSHIP SYDNEY FOR MY WEDDING

When is the best time to inspect Starship Sydney?

Monday – Friday 9am – 5pm

Thursday Nights – by appointment

Saturdays – by appointment if you need to speak with a wedding co-ordinator

Saturday – casual viewing all day – no appointment necessary.

To arrange an inspection call or email our office to check available times.

Starship is located at King Street Wharf 4, Darling Harbour - parking can be found on Hickson Road (metered) or in the "Secure Parking" station on Sussex Street.

Inspections can take up to 1 hour as we allow plenty of time to answer questions and show you through the vessel. You can come alone or bring the whole family.

What should I do if I want to book a date for my wedding?

If you are happy with Starship Sydney and wish to book, you can place a tentative hold on your preferred day.

A deposit to secure your booking is then due 2 weeks after the hold is placed. If a deposit is not received then the date is automatically released

What happens after I book?

After you have confirmed your date with a deposit we will send through a confirmation and sample itinerary which will get you started in planning your event.

Menus can be confirmed after your taste test and final numbers are due 3 weeks prior to your reception

In the months prior to your reception we will assist you with all the planning, table settings, timings, decorations and suppliers to make your day perfect.